

# Effectiveness of CAST, 5M and HFACS in Accident Investigation and Prevention

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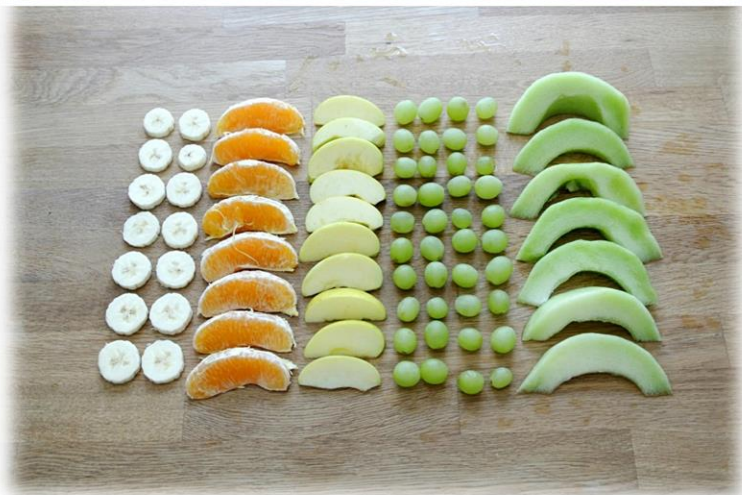
**STAMP Workshop 2021**

# Agenda

- Introduction
- Case Study
- 5M
- HFACS
- STAMP/CAST
- Results and Outlook



Source: <https://www.pinterest.at/pin/551409548120671421/>



***„It all depends on  
how we look at things,  
and not how they are  
in themselves.“***

**C.G. Jung**

Source: <https://i.pinimg.com/236x/06/50/b7/0650b704b1f940db719e0dc954aa168b--fruit-salads-fruit-bowls.jpg>

**Motivation:** further development of Flight Safety System & test effectiveness of different tools for practical application

**Research Question:** determine differences between specific accident analysis models

**Method:** qualitative and quantitative, comparative analysis of different accident analysis methods.

## Loss of Tail-Rotor Effectiveness (LTE)



Source: YouTube

- Light helicopter
- Unplanned Outside Landing
- High Mountainous Terrain
- High TOW
- High Density Altitude
- Low Airspeed
- Tailwind

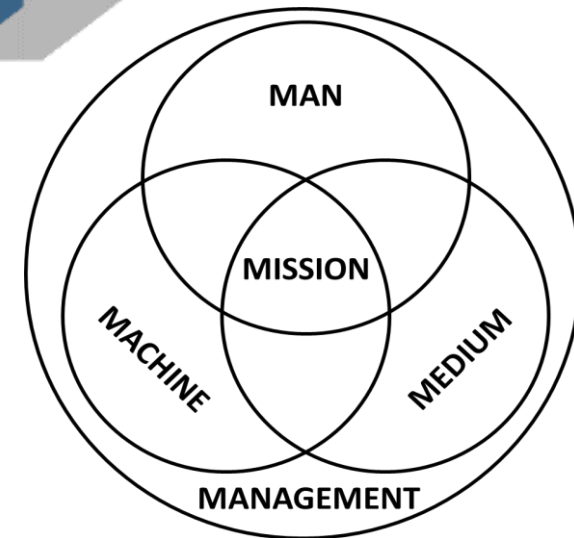
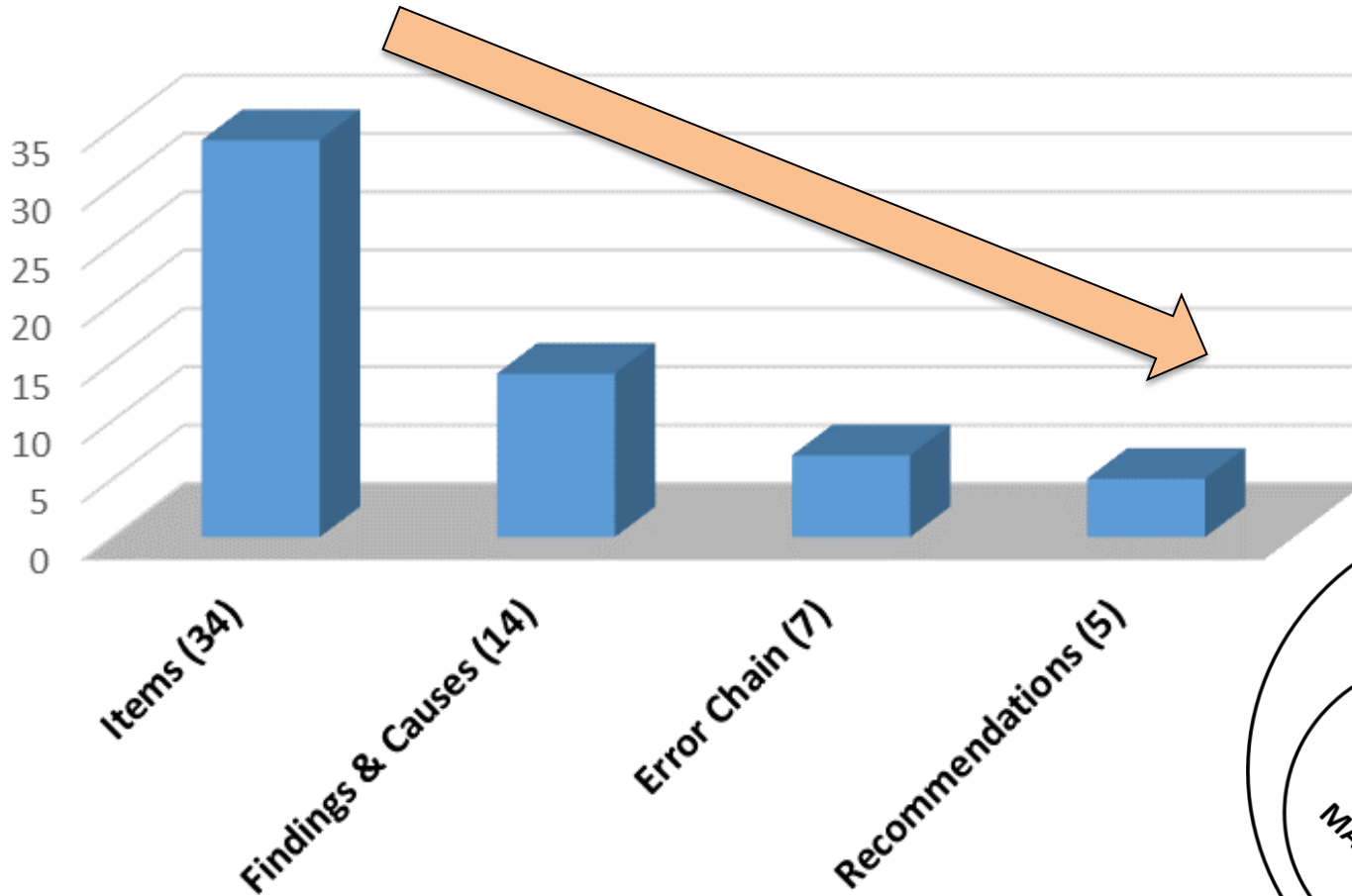


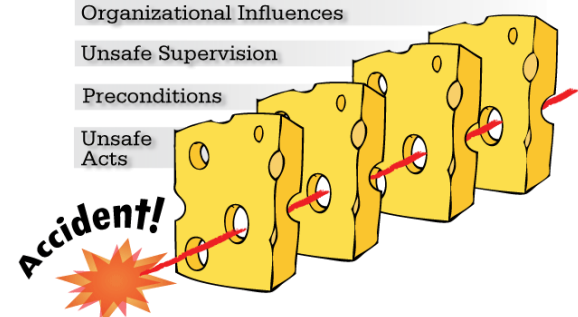
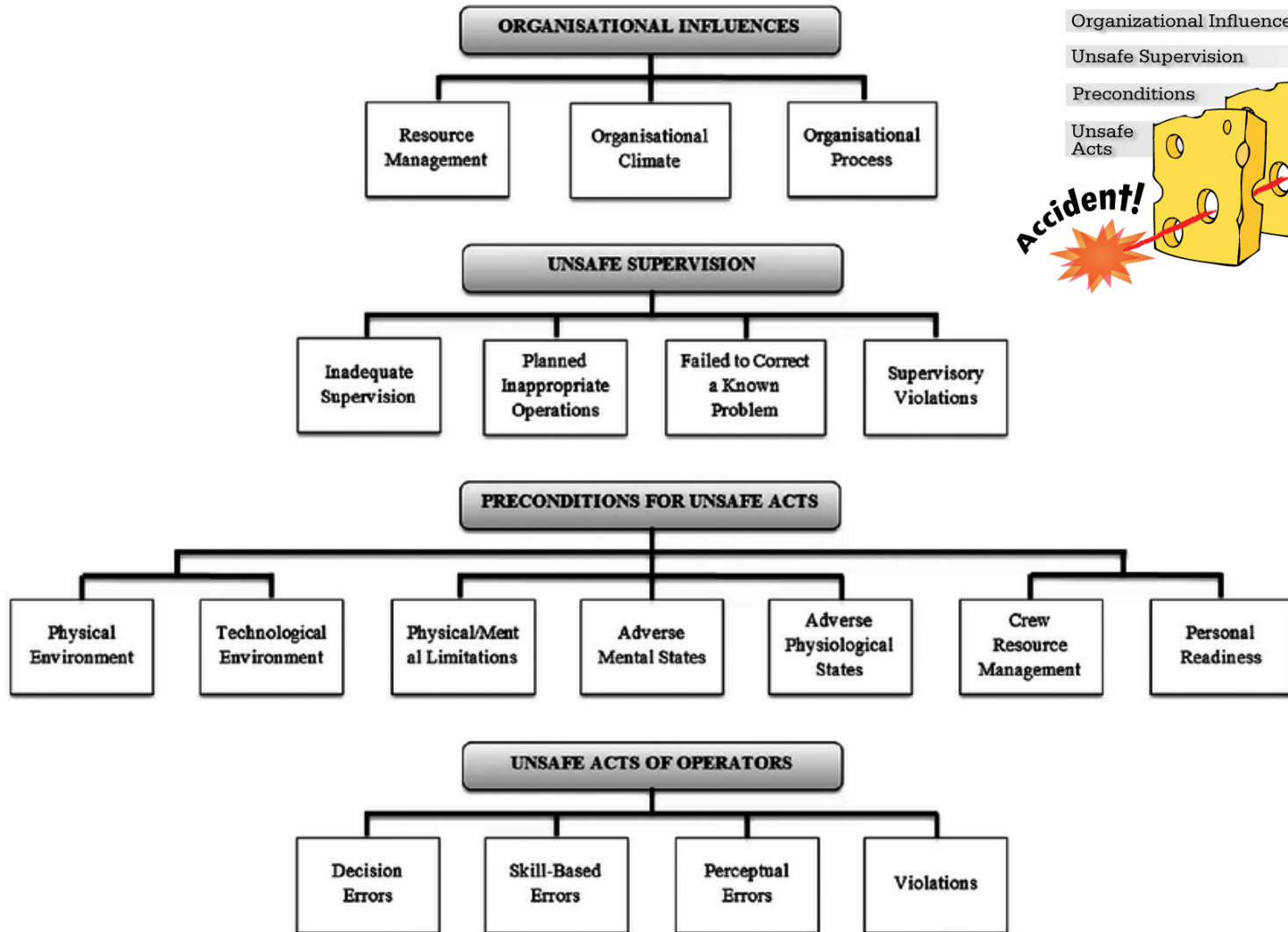
Source: BMLV, Gorup & Käfer

**→ Loss of Tail-Rotor Effectiveness (LTE)**

# Accident Investigation after 5M

7





Source: [https://www.researchgate.net/profile/Gizem\\_Serin/publication/326478796/figure/fig1/AS:650030385995776@1531990729001/Overview-of-Human-Factor-Analysis-and-Classification-System-HFACS-Adapted-from.png](https://www.researchgate.net/profile/Gizem_Serin/publication/326478796/figure/fig1/AS:650030385995776@1531990729001/Overview-of-Human-Factor-Analysis-and-Classification-System-HFACS-Adapted-from.png)

Source: [https://encrypted-tbn0.gstatic.com/images?q=tbn:ANd9GcRb6yiw2pfk7NqbsVsnsZO\\_71-0V4O4GCWjhR-4Dtx\\_N6aXc96S](https://encrypted-tbn0.gstatic.com/images?q=tbn:ANd9GcRb6yiw2pfk7NqbsVsnsZO_71-0V4O4GCWjhR-4Dtx_N6aXc96S)



**Organisational Influences**

**Resource Management**

- Significant budget restraints

**Organizational Climate**

- Struggle for survival
- Can-do mindset

**Organizational Process**

- Self-promoting of the squadron

**Unsafe Supervision**

**Inadequate Supervision**

- Insufficient constraints against "adapted" regulations

**Planned Inappropriate Operations**

NIL

**Failed to Correct a Known Problem**

- No FSTD
- No learning from past occurrences
- Insufficient procedures for OSL

**Supervisory Violations**

- Deviation of standard mission preparation time

**Preconditions for Unsafe Acts**

**Physical Environment**

- Alpine terrain
- No vegetation
- Light winds

**Technological Environment**

- LTE-susceptible A/C
- Ineffective consideration of tail rotor limits

**Physical/Mental Limitations**

NIL

**Adverse Mental State**

NIL

**Adverse Physiological State**

NIL

**CRM**

NIL

**Personal Readiness**

- Low but sufficient
- Inert LTE-Knowledge

**Unsafe Acts of Operators**

**Decision Errors**

- Neglect of general wind direction
- Rely on wind-drift
- Approach with tailwind

**Skill-Based Errors**

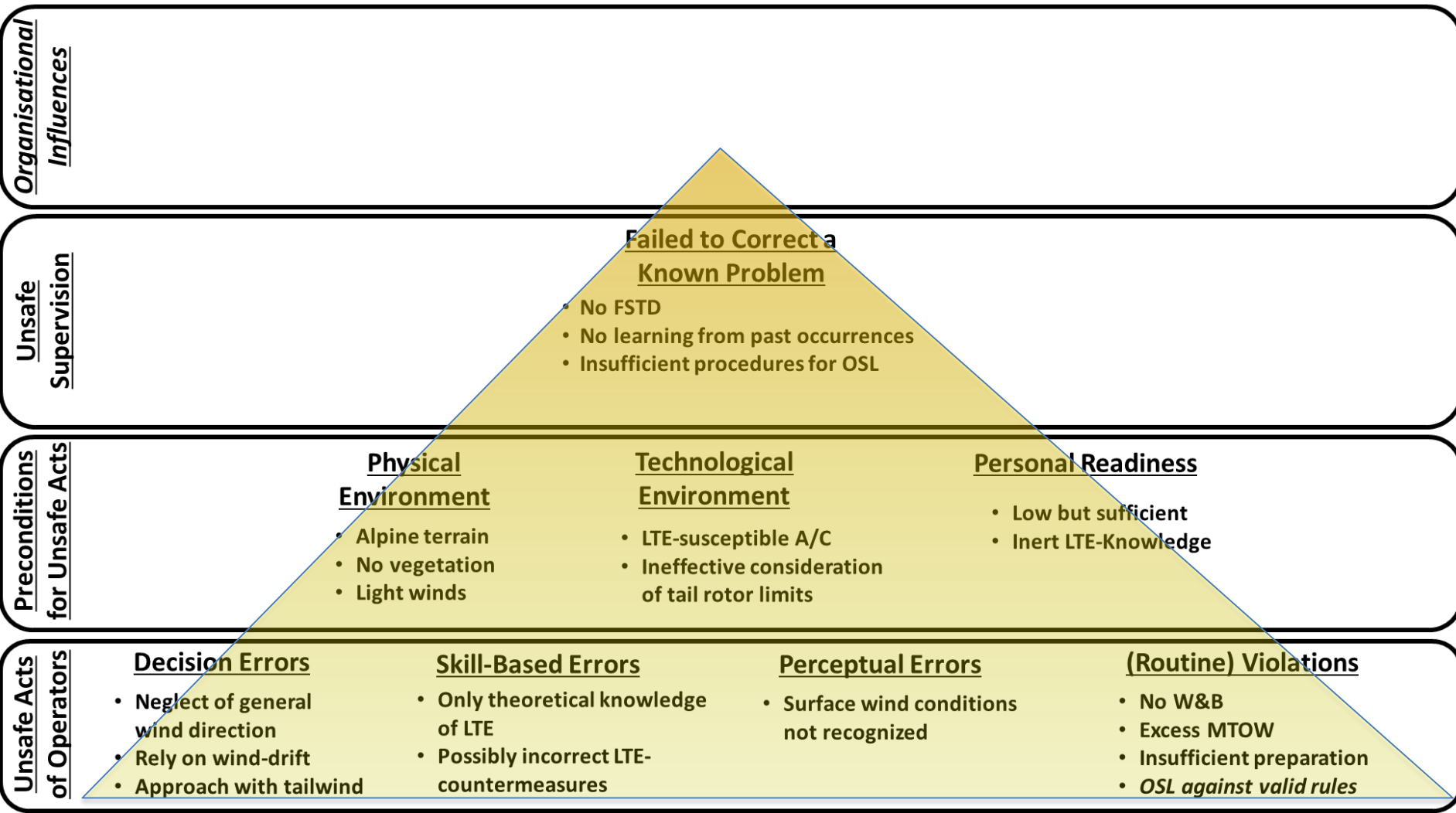
- Only theoretical knowledge of LTE
- Possibly incorrect LTE-countermeasures

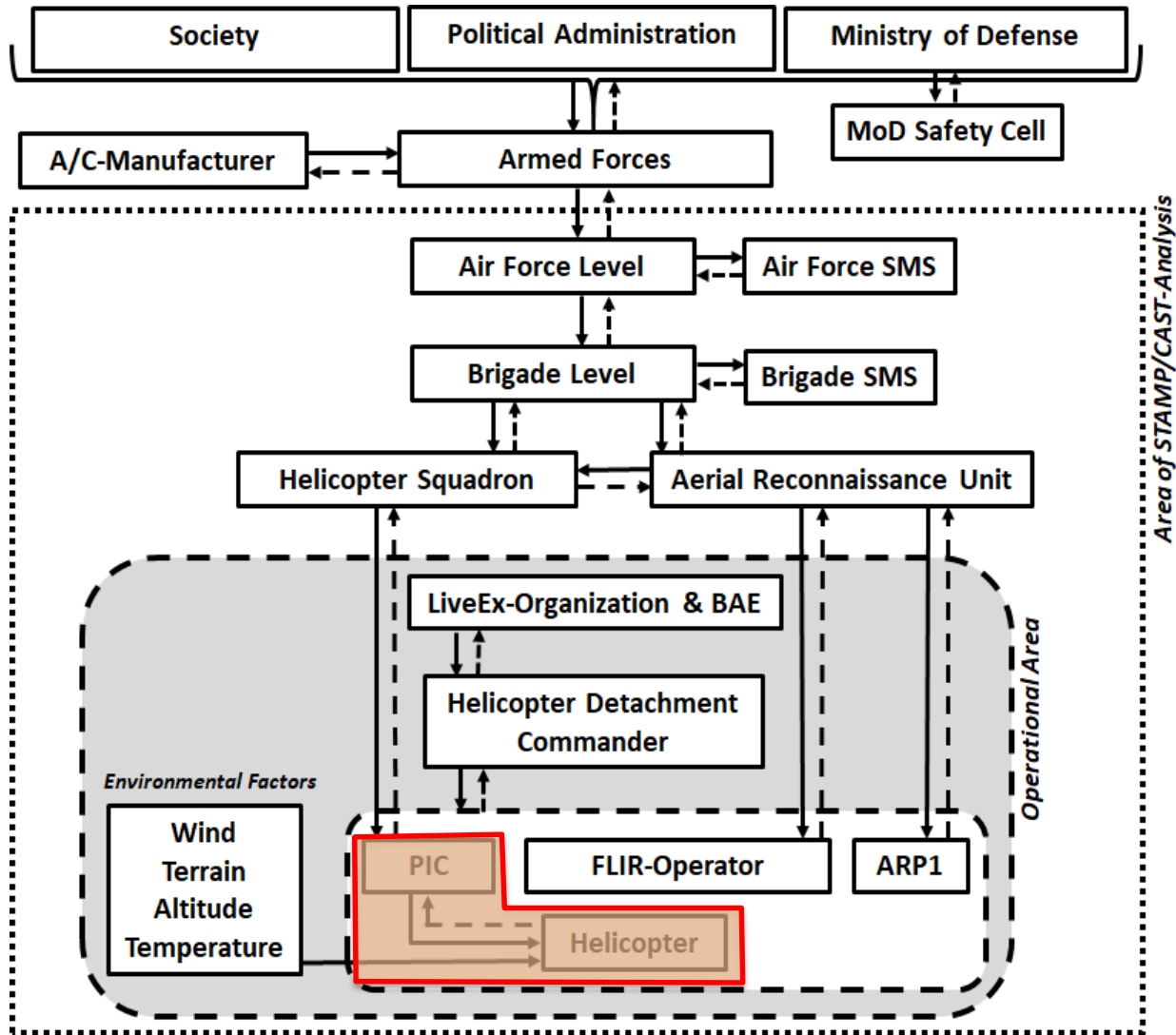
**Perceptual Errors**

- Surface wind conditions not recognized

**(Routine) Violations**

- No W&B
- Excess MTOW
- Insufficient preparation
- OSL against valid rules





Source: <https://slideplayer.com/slide/6254966/21/images/4/System+Theoretic+Accident+Process+and+Modeling+%28STAMP%29.jpg>

## Pilot in Command

<p><b>Safety Requirements and Constraints Violated:</b></p> <ul style="list-style-type: none"> <li>• no preflight-planning including W&amp;B</li> <li>• no operational and tactical contingencies</li> <li>• A/C-operation in accordance with publications</li> <li>• no planning of safety margins</li> <li>• no communicate restrictions, if necessary</li> <li>• no use of purposeful means to ensure safe OSL</li> <li>• no mission briefing</li> </ul> <p><b>Context:</b></p> <ul style="list-style-type: none"> <li>• last flight during a two-week live exercise</li> <li>• "simple" mission</li> <li>• supposed SA for mission orders at short-notice</li> <li>• OSL inside reconnaissance area</li> <li>• focus on engine torque limits, not tail-rotor limits</li> <li>• over-reliance in regard to A/C-power</li> <li>• no FSTD available for emergency training</li> </ul>	<p><b>Mental/Process Model Flaws:</b></p> <ul style="list-style-type: none"> <li>• unplanned and unbriefed high mountain OSL</li> <li>• exceedance of MTOW not recognized</li> <li>• LTE-enabling factors not consciously present</li> <li>• wrong feeling of LTE-controllability and safety</li> <li>• no desire to gain maximum safety buffer</li> <li>• unplanned OSL generally accepted and tolerated</li> <li>• rather "exercise" than operational mindset</li> </ul> <p><b>Dysfunctional Interactions:</b></p> <ul style="list-style-type: none"> <li>• did not question the landing site in terms of tactics</li> <li>• ineffective CRM</li> </ul>
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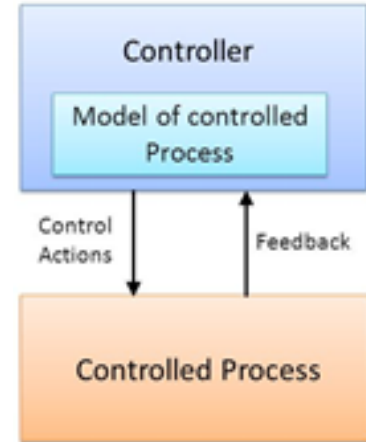
**Contributory Control Actions:**

- no W&B
- A/C fueled to its maximum
- approach to OSL with tailwind
- possibly ineffective LTE-management

**Missing or Imperfect Feedback:**

- insufficient A/C drift cues due to light wind
- no or insufficient visual cues for surface wind assessment
- rapid change of A/C behaviour without warning signs

**Helicopter**



- Possible Questions
- Safety Constraints

Source: <https://slideplayer.com/slide/6254966/21/images/4/System+Theoretic+Accident+Process+and+Modeling+%28STAMP%29.jpg>

- Safety Requirements & Constraints
- Context
- Mental/Process Model Flaws
- Dysfunctional Interactions

**Pilot in Command**

**Safety Requirements and Constraints Violated:**

- no preflight-planning including W&B
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- A/C-operation in accordance with publications
- no planning of safety margins
- no communicate restrictions, if necessary
- no use of purposeful means to ensure safe OSL
- no mission briefing

**Context:**

- last flight during a two-week live exercise
- "simple" mission
- supposed SA for mission orders at short-notice
- OSL inside reconnaissance area
- focus on engine torque limits, not tail-rotor limits
- over-reliance in regard to A/C-power
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**Mental/Process Model Flaws:**

- unplanned and unbriefed high mountain OSL
- exceedance of MTOW not recognized
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**Dysfunctional Interactions:**

- did not question the landing site in terms of tactics
- ineffective CRM

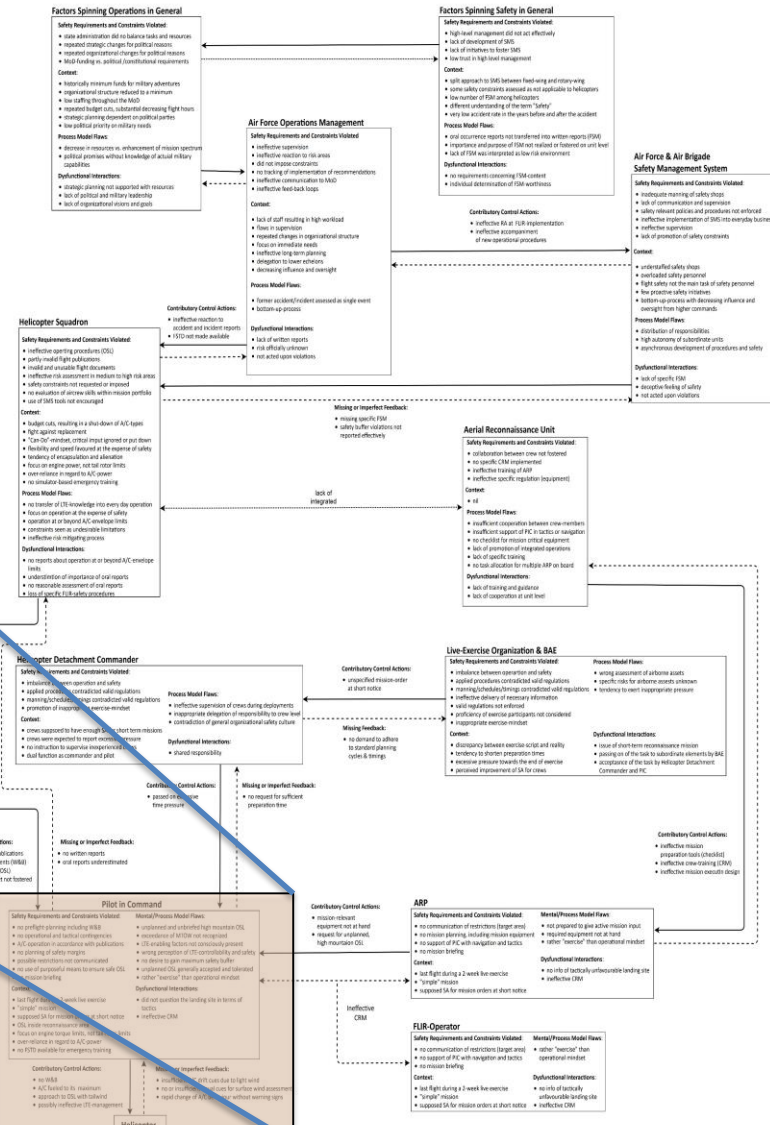
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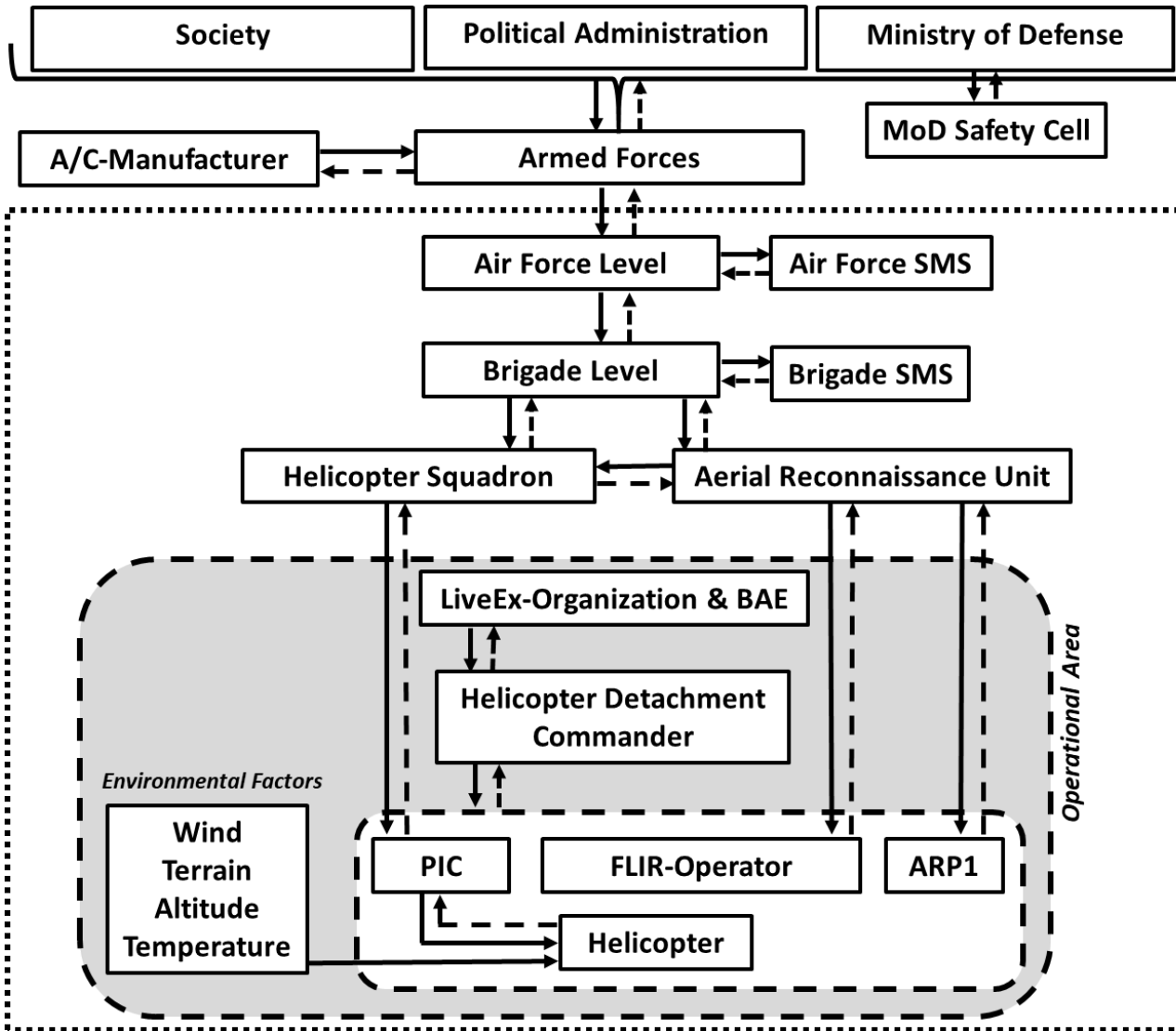
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**Helicopter**



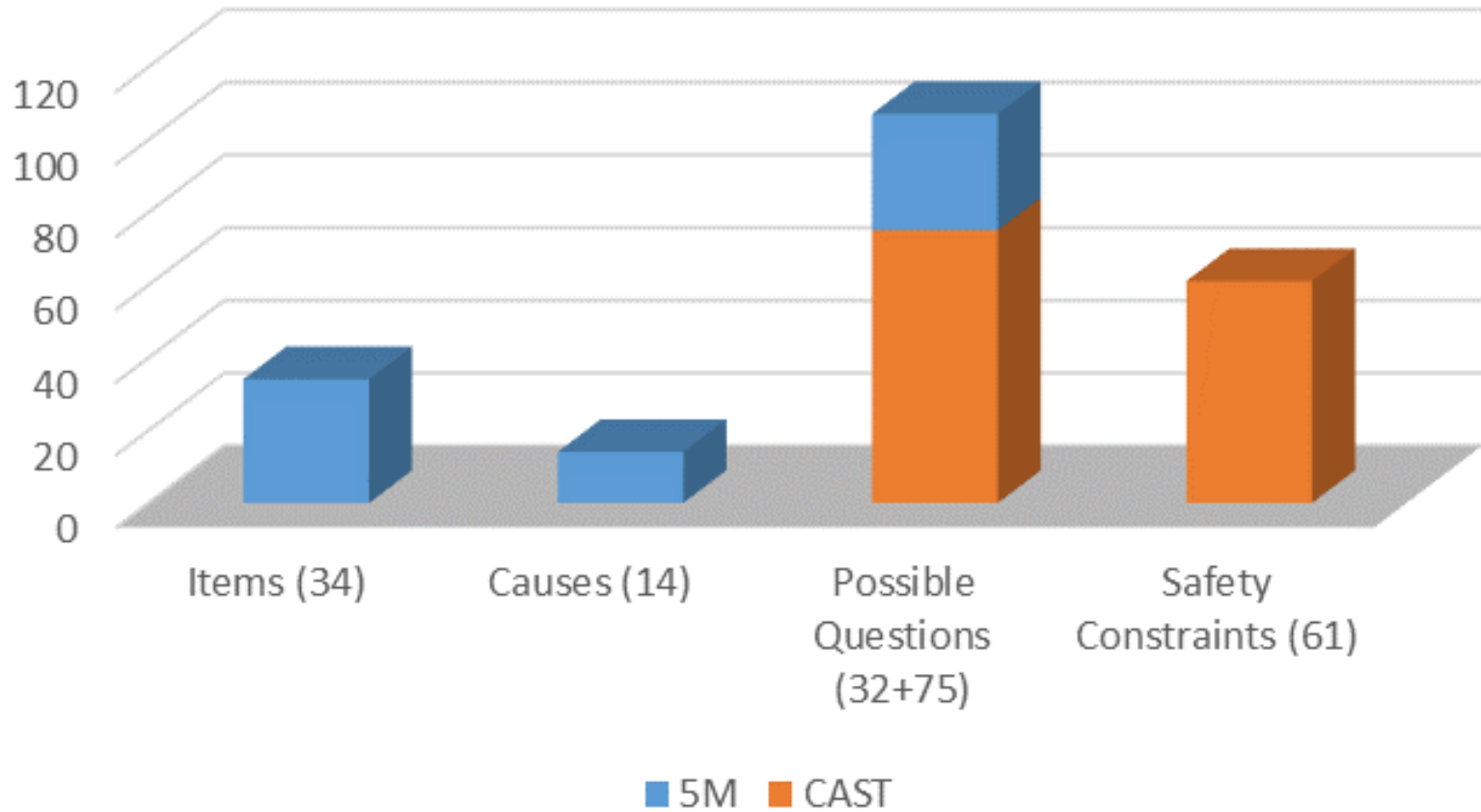
Source: Käfer

# STAMP / CAST Analysis

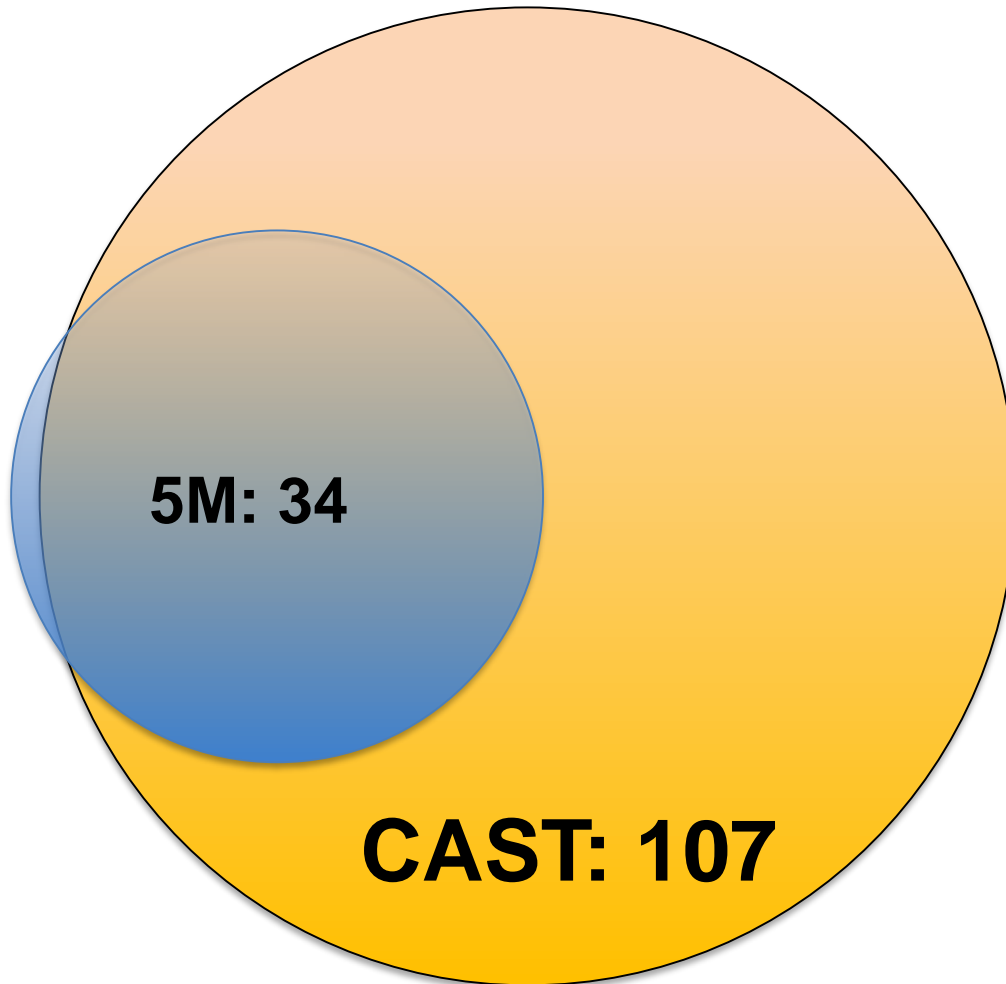


QR	SC
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8	10
28	9
4	5
5	6
58	8
<b>107</b>	<b>61</b>

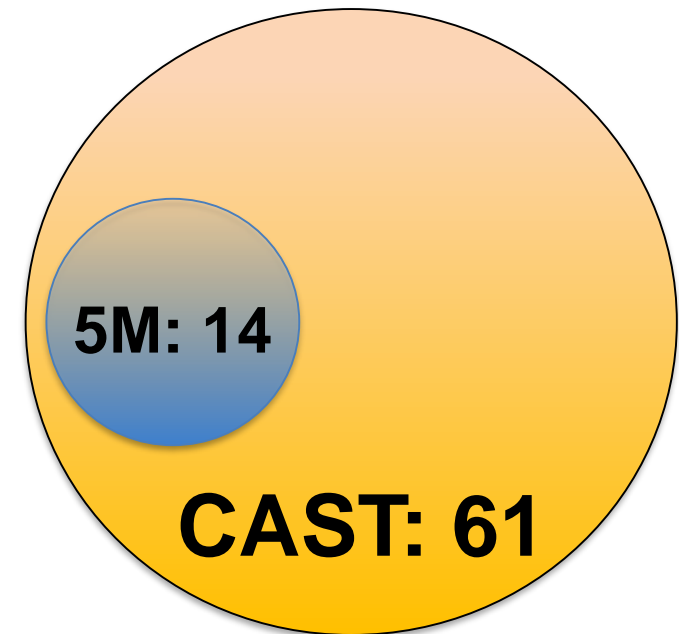
## 5M vs. CAST - Quantitative Comparison



## 5M-Items VS CAST Questions Raised

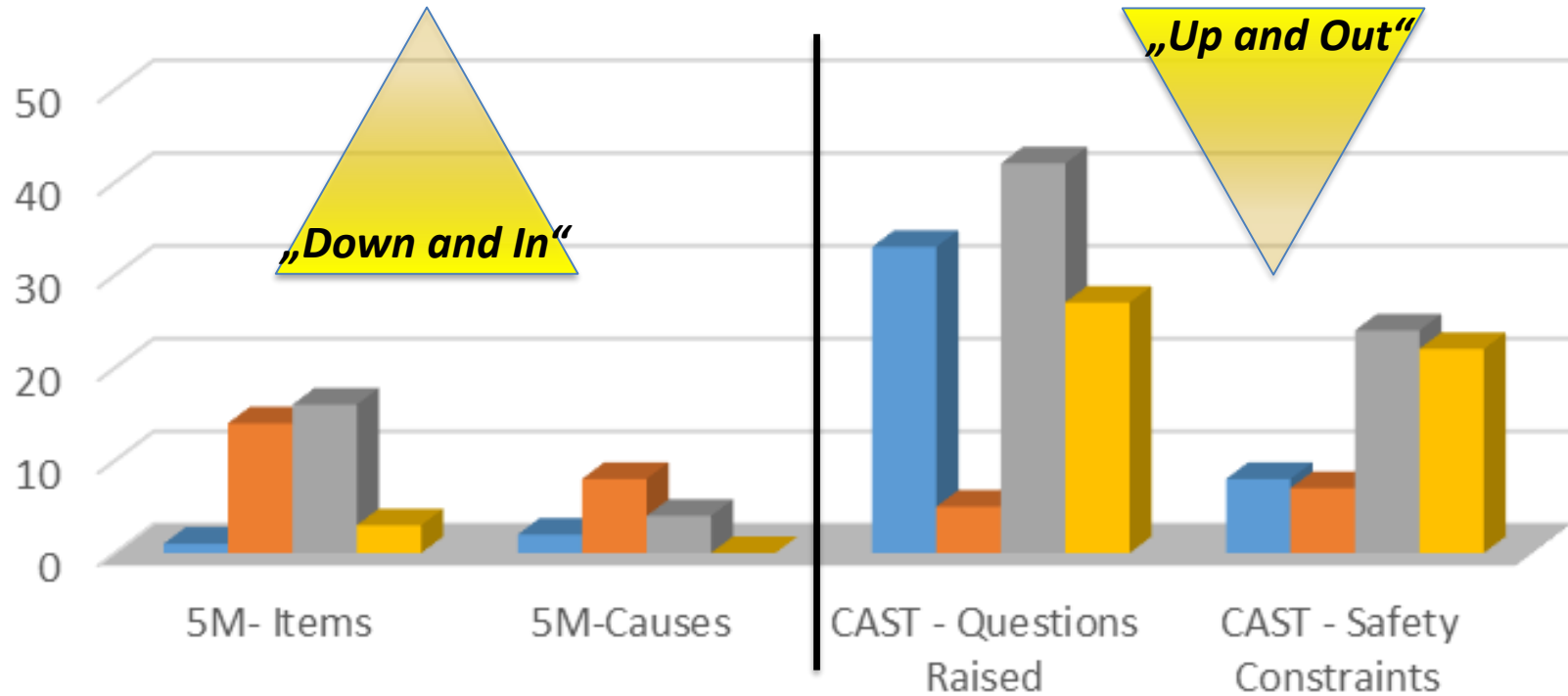


## 5M-Causes VS CAST Safety Constraints



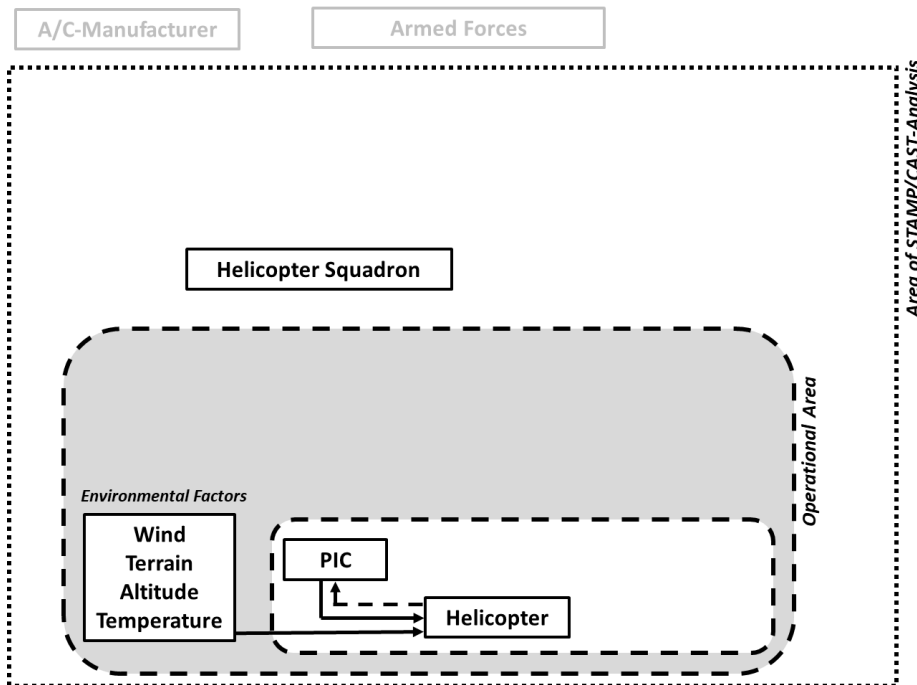


## HFACS-Overlay



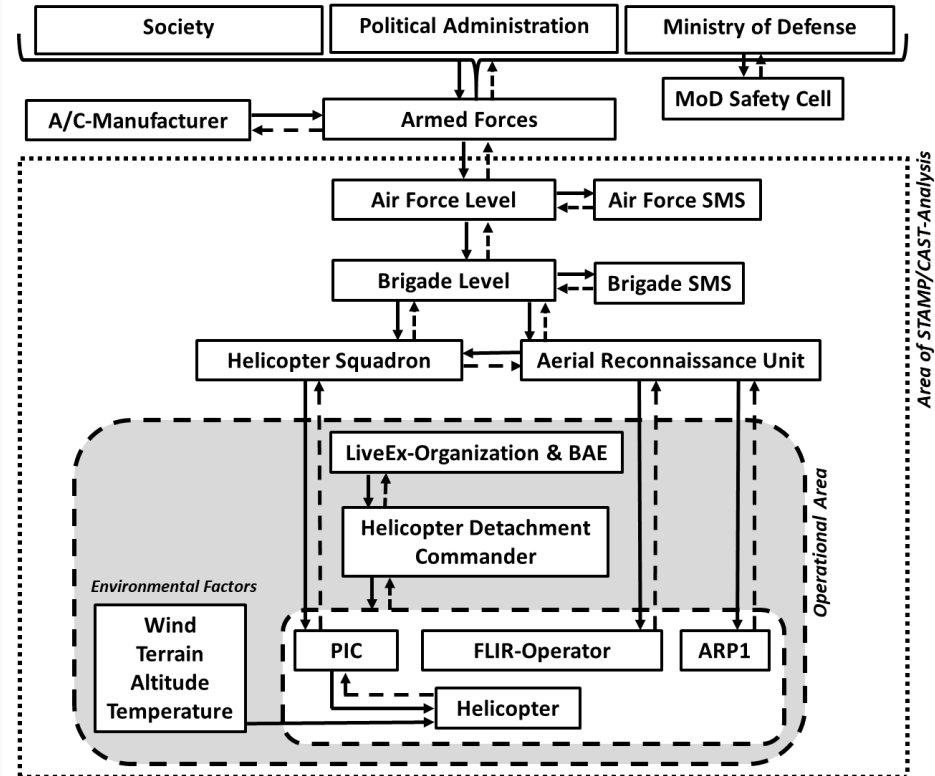
■ Unsafe Acts ■ Preconditions for Unsafe Acts ■ Unsafe Supervision ■ Organizational Influences

## 5M Analysis



**Considered Levels: 3**

## STAMP/CAST Analysis



**Considered Levels: 7**

## 5M-Model:

- + simple model
- + suitable for quick risk assessment
- + retrospective and prospective use possible
  
- lack of instructions how to use
- no interactions and processes analysed
- no systemic approach
- focus on operational level
- no graphical illustration
- reduced number of findings and recommendations

## HFACS:

- + based on Swiss-Cheese-Model
- + broad focus up to organizational level
- + clear aviation-related taxonomy
- + easy to understand, simple method
  
- classification (not a model)
- little power in determining the causality
- no interactions and processes analysed
- only retrospective use possible
- simplistic view of human factors
- lack of systemic or procedural factors

## STAMP/CAST:

- + comprehensive and up-to-date model
- + focus on systemic interactions and developments
- + suited for big-scale analyses
- + enables to raise the right questions (context, why?)
- + raises many questions, by that best answers
- + helps to determine effective preventive actions
- + steep learning curve
  
- great amount of data and domain knowledge
- complex and extensive model
- not a simple application at operational level

## Future work with STAMP/ CAST

- Tailored models specific for the organisation and its processes
- Templates that are easy applicable to foster acceptance in the organization
- Using STPA to improve the Safety Management System simplifies the application of CAST

# Thank you for your attention!

Science ■ Passion ■ Technology

