Importance of Organizational Culture in Effective Safety Management
There has been an aircraft accident. You are required to report to CMC, 5th Floor, North Tower, CX City, immediately, and Directors to N903. Please activate your dept call out.
系统思维（Systems Thinking）

基于信任的文化（Trust Based Culture）
Safety Data

Cathay Pacific
2011 - 2017
FOQA (FDAP) Event Rate
747-400
High RoD Analysis

The graph illustrates the relationship between altitude (HAT) and rate of descent (FPM) for various flight paths.

Key areas include:
- ANC LOC07
- CTS VIZ19
- CTS ILS01

The risk is indicated by the red line and the GPWS warning area.
Our Promise to Pilots

1. Reporting errors is normal, expected, and within the Just Culture terms of reference.

2. Information provided in good faith is not used against those who report it.

3. A mistake or incident is not seen as a failure but as a free lesson, a valuable window into our operation and an opportunity to learn.
Failure to report an error is shameful.

Failure by management to think systemically is shameful.