

STAP:- Applied to a Slurry Dispenser

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Background:-

- Contracted to fill several sizes of container with a curing slurry.
- Needed a rapid and accurate means of dispensing slurry into the container bodies.
- Filling trolley proposed which fitted under the mixing bowl and delivered a "dose" of uncured slurry into the container body using a volumetric pump.

......There were Issues!



Filling Issues

- Dispenser blocked when using a curing formulation.
- Overfills, under fills, and cavities when filling medium sized containers.
- "Safe" vacuum declared when no vacuum existed.
- No correlation between commissioning and first off production material trials.
- Control actions blamed!
- Could STAMP help analyse the situation and provide a solution?
- Current Process Control Plan (PCP) based on the "Process Trilogy".
 - Process Flow
 - PFMEA
 - PCP
- Very detailed. Some 230 lines.

Can we see the wood for the trees?

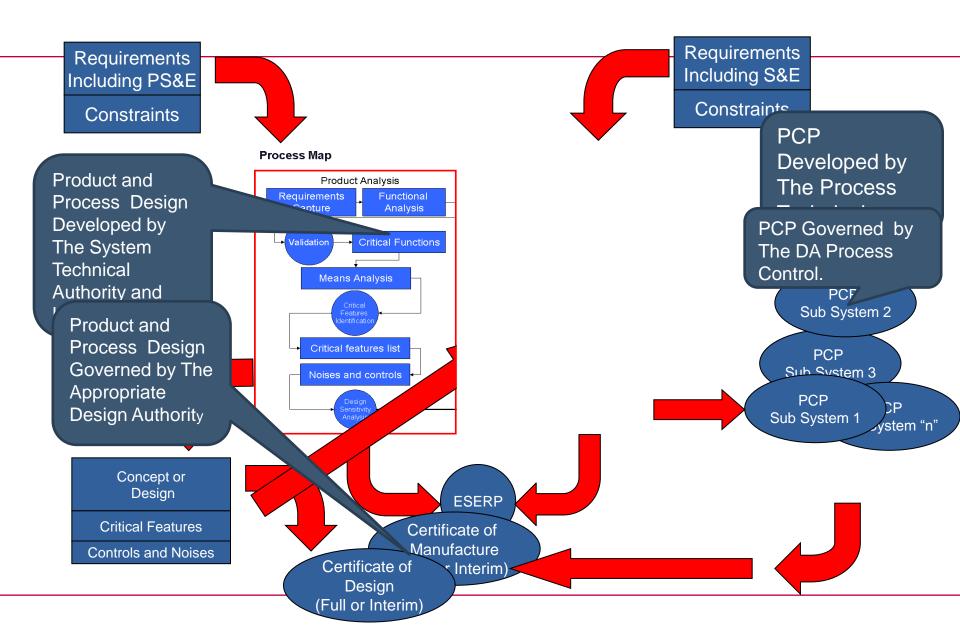


The Design Book

- A Systems Engineering "Design Book" had been collated to look at the filling of Containers and followed the process map from the previous slides.
- What does the design book do?
 - Validates the function requirements deliver our customers requirements set.
 - Identifies the selected means of achieving the design functionality.
 - Identifies the key features within those selected means
 - Identifies the noises and controls within the design space
 - Expresses the means for reducing the noises and applying the controls.
- But we know from bitter experience how we make what we make is important too.....

Design and Process Picture







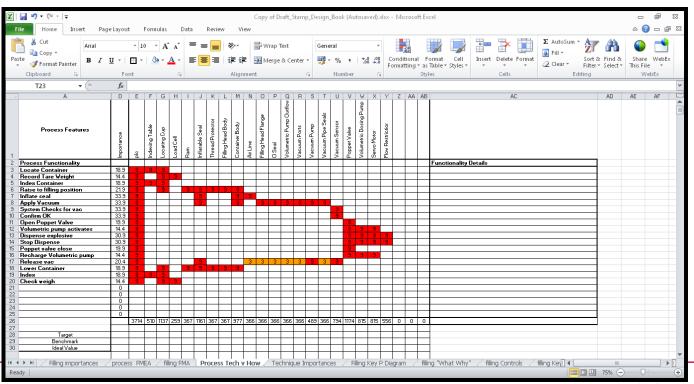
Computer Control......Control taken for granted?

- Reaction of the team to questioning at review was "Don't worry about that, it's all computer controlled!"
- My questions were as follows :-
 - What are we controlling?
 - How are we controlling it?
 - What happens when the control actions go wrong?
 - Are we controlling the right things?
 - Is there anything missing?
- Where do we start?



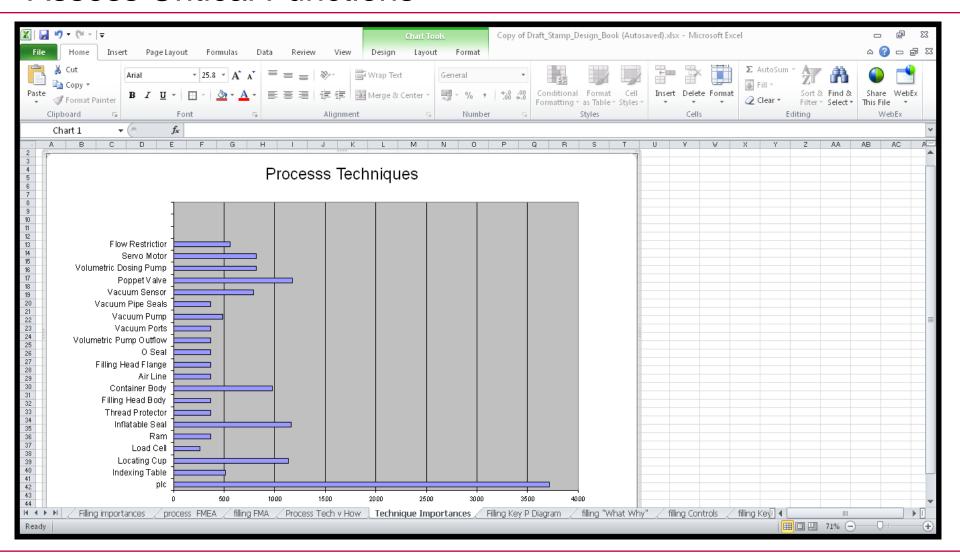
Filling the Container

- Develop a process flow map for the filling process: Describe as functions.
- Assign means of achieving those functions and explore the relationship between them.





Assess Critical Functions



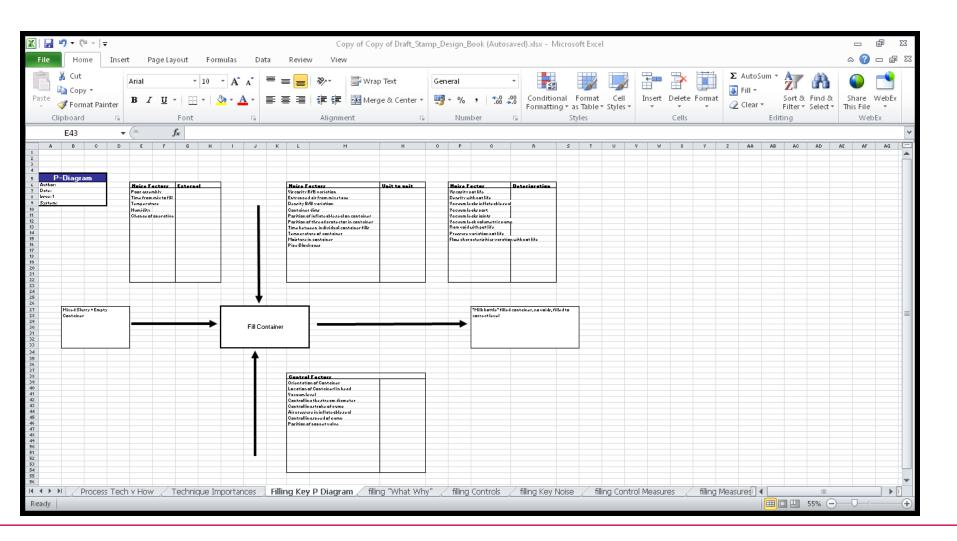


Noises and controls.

- There are actions in our filling process which we need to control.
- There are also noises from the outside world which affect these control actions.
- We need to know where these noises impinge.
- Enter the what / why table.
- The first stage in it's construction is the development of a parameter diagram. This defines the control space and lists the noises and controls.
- Noises are categorised as unit to unit, deterioration an external.



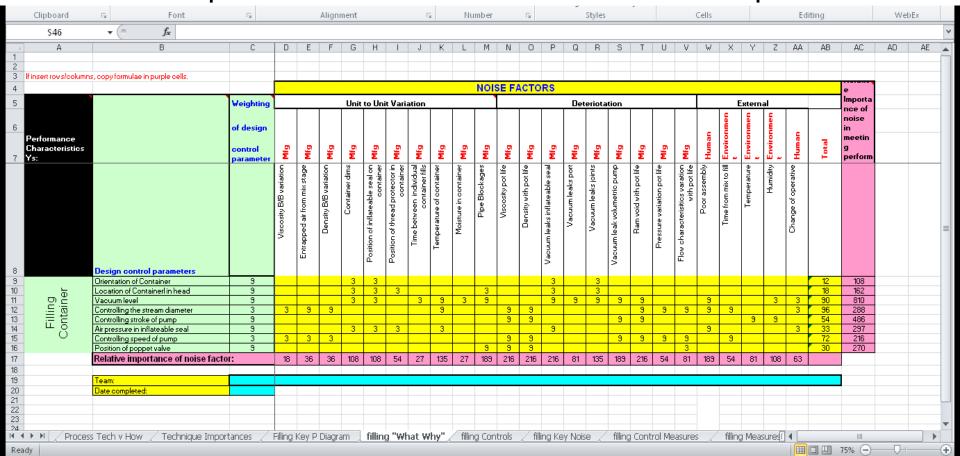
P-diagram





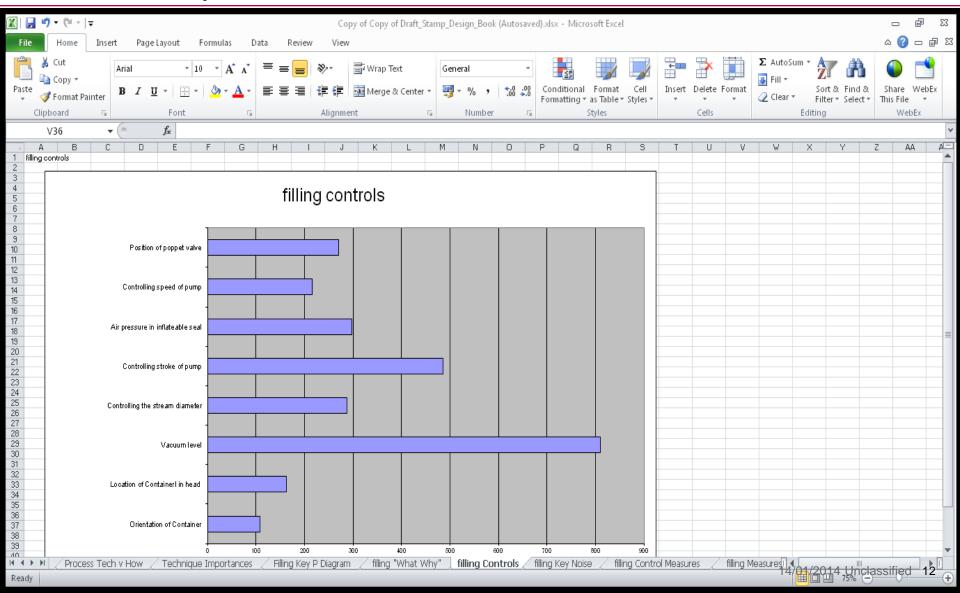
What why table.

 This is developed into the What Why table where the relationships between noises and controls are explored.



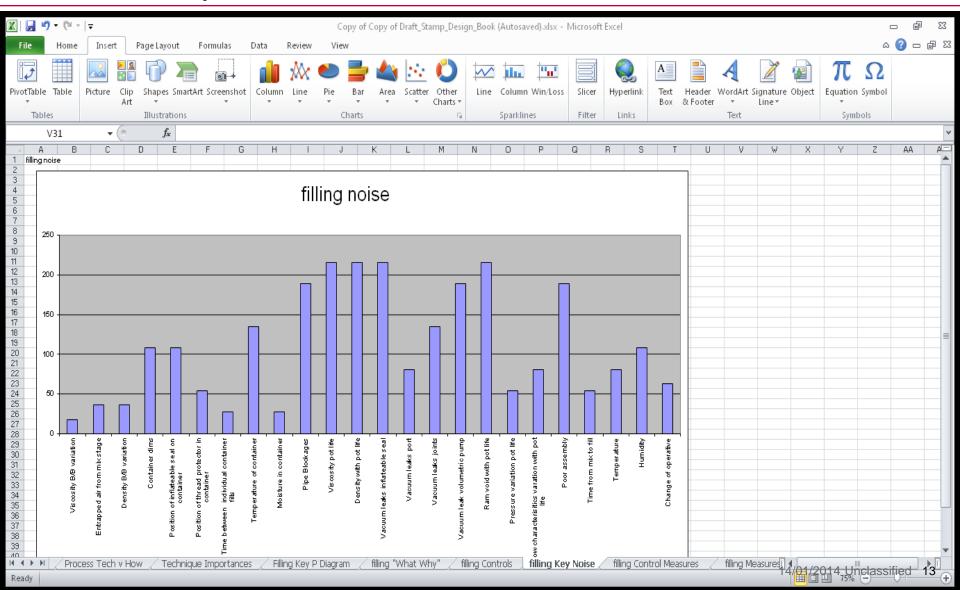


Relative Importance of Controls





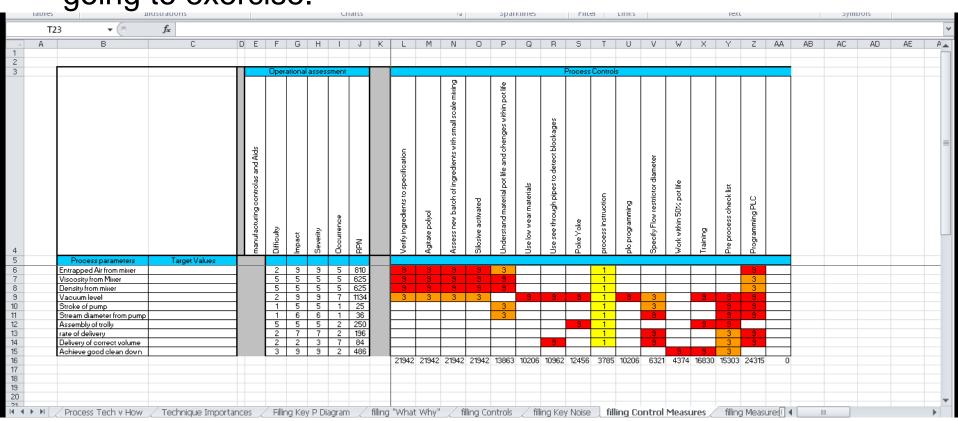
Relative Importance of Noises





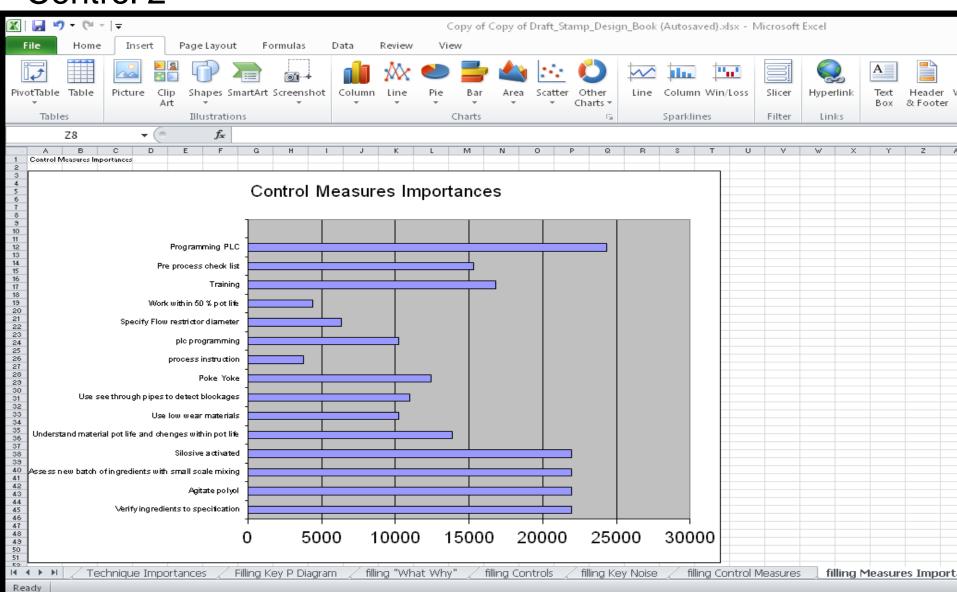
Controls.

Now in a review I want to see the means of control we are going to exercise.





Control 2





Computer Control......Control taken for granted?

- Remember this slide?
 - Reaction of the team to questioning at review was "Don't worry about that, it's all computer controlled!"
 - My questions were as follows
 - "What are we controlling?"
 - How are we controlling it?
 - What happens when the control actions go wrong?"
 - "Are we controlling the right things?"
 - "Is there anything missing?"
 - Where do we start?
- Well at least we know what we are controlling via the PLC. Bur how are we doing it and is there anything missing.

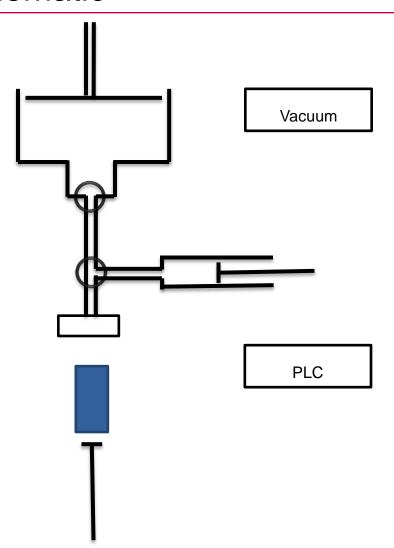


Develop the control "map".

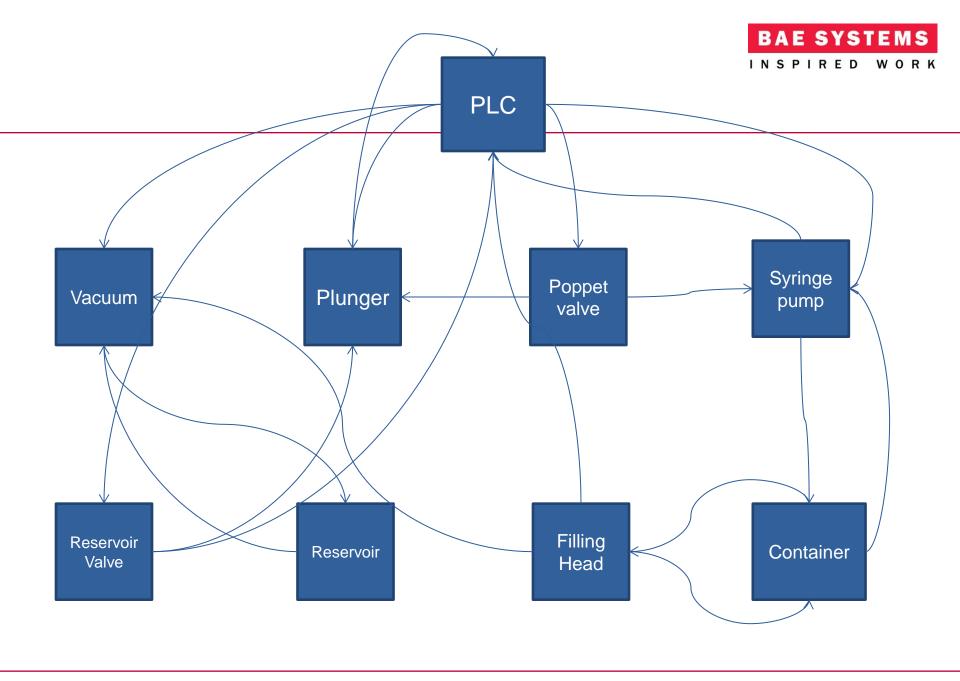
- Schematic.
 - Pen picture of the operation of the dispenser.
- Relationship Network.
 - How do all the component parts of this device come together to deliver the product.
- Command network.
 - How to we tell the component parts when to perform their function
 -And when to stop.

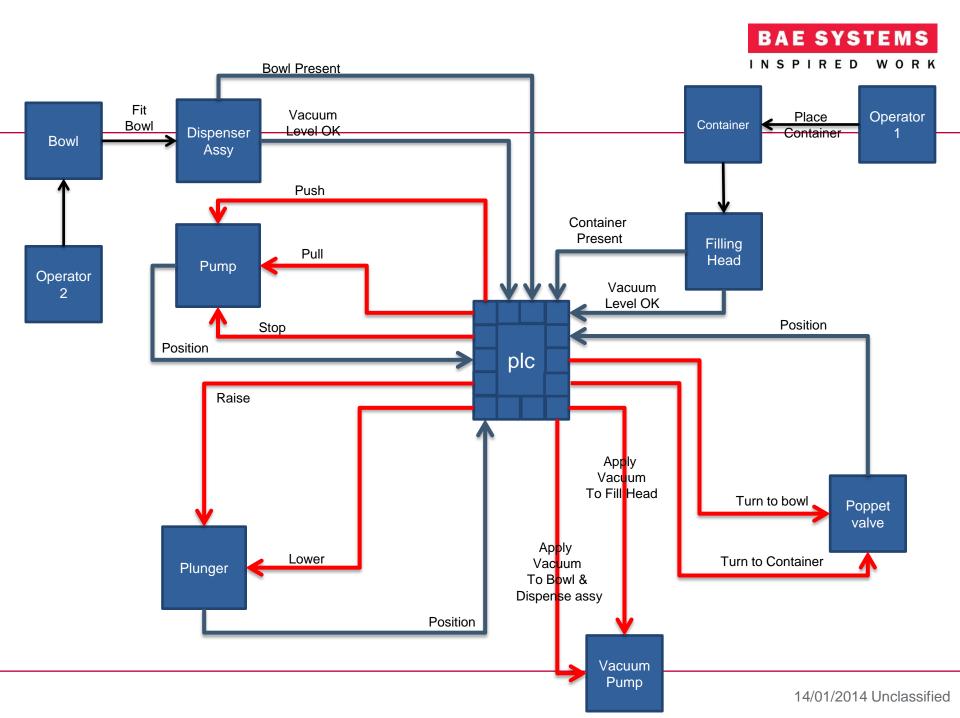


Schematic



1. Bowl to plunger 2. Vac applied to bowl 3. Container raised to header 4. Vac applied to system 5. Poppet valve to bowl 6. Bowl valve open 7. Piston withdraws 8. Piston stop 9. Poppet valve to Container 10.Piston pushes 11. Piston stops 12.Poppet valve to bowl 13.Container lowers 14.Container removed 15. Container reload







What are The Top Level, System Accident Scenarios?

Design Requirements

System Level Accident	Loss of capability due to Catastrophic Failure
System Level Hazard	Catastrophic Failure
System level safety constraints.	No Catastrophic explosion = No cavities = Correct filling

Process Requirements

System Level Accident	Loss of capability due to Catastrophic Failure in facility
System Level Hazard	Catastrophic Failure during filling
System level safety constraints.	No leaks, No Blockages, Slurry within pot life, Effective clean down, No Contamination.



- We then discussed our command actions in the control system one by one, asking the questions.
 - What happens if......
 - Command not given.
 - Unsafe command given.
 - Too long.
 - Too short.
 - Too late.
 - Too Early.
- We recorded any actions that would resolve any issues. Tried to be consistent so we could ascertain if one action would hit many issues.
- Also included an index according to the probability, severity and of ability to detect (on the current design) the consequences of issues stemming from the above. Analysis.



Α	В	С	D	E	F	G	Н		J	K	L	M	N	
9	System Level Accident	Loss of capability	, Catastro	ophic Failure						Action Check all potential blockage points and position of vacuum sensors in the system Bowl not present signal should inhibit vacuum function. Thus trigger alarm. Need to synchronise plunger push with pump pull No vacuum condition needs to override pump push Need "detect level" function. Need "detect level" function. Need "detect level" function needs to inhibit pump pull vacuum unsafe condition needs to inhibit pump pull vacuum unsafe condition needs to inhibit pump pull Need "detect level" function. Need "detect level" function.				
	System Level Hazard	Unsafe Containe												
9	System level safety	No Catastrophic	Failure = N	lo cavities = Corre	et filling									
le.	Command / Report	From	То	Action	Comments	Prob	Sev	Det	DDM	0-si				
	Vacuum Level OK	Bowl Dispenser Assy		Safe not given	Process does not start. No Vacuum.	Prob	3ev 1	Det	HPN 1	Action				
	Y account Level OK	Down Disperiser Assy	1, 20	Unsafe given	Vac displayed as good when it is not. System starts	<u> </u>		- '-		Check all potential blockage points and				
				Orisale giveri	with material not under vacuum	3	9	9	243		i l			
				Too early	Vacuum may not be at required level	3	9	3	81	position or addam sensors in the system				
				Too late	Delay in system start	1	1	1	1		i			
				Too long	Delay in system start	1	1	1	- 1		ı			
				Too Short	Vacuum may not be at required level	1	9	3	27					
[6	Bowl Present	Bowl Dispenser Assy	PLC	Safe not given	System does not start even though equipment is	1	1	1	1					
				Unsafe given	System could start, Vacuum not present could	1	9	1	9				N	
-				Tanando	override this situation					vacuum runction. Thus trigger alarm.	-			
				Too early	System could start, Vacuum not present could override this situation	1	9	1	9					
				Too late	Delay in system start	1	1	1	1					
				Too long	Delay in system start	i	i	i	1		1			
				Too Short	System could start, Vacuum not present could	1	9	1						
					override this situation		3	'	9		i			
F	Push	PLC	Pump	Safe not given	System stalls and comes under pressure from plunger. Could get system blockages. Could get "un-	3	9	1	27					
				Unsafe given	Could overfill Container, could deliver material not	9	9	3	243					
					vacuumed	3	3	3	243		i			
				Too early	Short dose delivered	3	9	3	81	Need "detect level" function.				
				Too late	Delay in system start	1	1	1	- 1					
				Too long	Could overfill Container, could deliver material not	9	9	3	243	Need "detect level" function.	i l			
				Too Short	vacuumed Short dose delivered	3	9	3	81	Need "detect level" function				
F	Pull	PLC	Pump	Safe not given	Delay in system start	1	1	1	1	iveed detectievel falliction.				
			l '	Unsafe given	Filling of un-vacuumed product	3	9	9	243	vacuum unsafe condition needs to inhibit				
						3	3	3	243					
				Too early	Filling of un-vacuumed product	3	9	9	243		i			
				Too late	Delay in system start	1	1	1	1		i			
				Too long	Overdose Container	3	9	1	27				N N	
				Too Short	under-dose Container	3	3	1	9					
s	Stop	PLC	Pump	Safe not given	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27					
				Unsafe given	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27 27					
				Too early Too late	wrong dose drawn into pump. Wrong dose delivered wrong dose drawn into pump. Wrong dose delivered	3	9	1	27					
				Too long	wrong dose drawn into pump. Wrong dose delivered	3	9	+	27					
				Too Short	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27					
F	Report Position	Pump	PLC	Safe not given	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function.				
				Unsafe given	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27					
				Too early	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27					
				Too late	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function.				
				Too long	Delay in system start	1	1	1	1					
-	Raise	PLC	Plunger	Too Short	Delay in system start	1	1	1	1					
	Talat	الالا	i lunger	Safe not given Unsafe given	Delay in system start Release of vacuum	3	9	1	27	leterle ek with we ev up eige el	-			
-1				Too early	Release of vacuum	3	9	1	27					
				Too late	Filling delay	1	1	1	1	interiook with vacuum signal				
				Too long	Delay in system start	1	i	1	1					
H.	Analysis / Filtered / Co	rrective action / Scc		Too Short	Dolavia cuctom start	1	1	1	1				_	



A	В	С	D	Е	F	G	Н	1	J	K	L	M	N	0	P	Q	B	S
	System Level Accident	Loss of capability	Catastronki	e Failers														
	System Level Hazard	Unsafe Container	, Catastropai	c i andie														
	System level safety constraints.		ailure = No c	rities = Correc	t filling													
		_	_		_	-		_										
	Command / Report Vacuum Level OK	From Bowl Dispenser Assy	To PLC	Action Unsafe given	Comments Vac displayed as good when it is not. System starts with	Prob	Ser	Det	RPM	Action Check all potential blockage points and								
	Y JCadin Level OK	Down Dispeliser Assy	1,50	Olisare given	material not under vacuum	3	9	9	243	position of vacuum sensors in the system								
	Push	PLC	Pump	Unsafe given	Could overfill Container, could deliver material not	— —	T .			No vacuum condition needs to override pump								
			· ·		vacuumed	9	9	3	243	push								
	Push	PLC	Pump	Too long	Could overfill Container, could deliver material not	9	9	3	243	Need "detect level" function.								
	Pull	DI O	D	Union Completion	vacuumed	-	<u> </u>	<u> </u>		and the second s								
	Pull	PLC	Pump	Unsafe given	Filling of un-vacuumed product	3	9	9	243	vacuum unsafe condition needs to inhibit pump pull								
	Pull	PLC	Pump	Too early	Filling of un-vacuumed product		<u> </u>			vacuum unsafe condition needs to inhibit								
				, ,		3	9	9	243	pump pull								
	Vacuum Level OK	Filling Head	PLC	Unsafe given	Vac displayed as good when it is not. System starts with	3	9	9	243	Check all potential blockage points and								
					material not under vacuum	ĻŤ	Ŭ.	Ľ	240	position of vacuum sensors in the system								
	Apply Vacuum To Fill Head	PLC	Vac Pump	Too early	Suck from atmosphere inclusion of moisture	3	9	9	243	Check all potential blockage points and								
	Apply Vacuum To Fill Head	PLC	Vac Pump	Too Short	Vacuum may not be at required level	-				position of vacuum sensors in the system Check all potential blockage points and								
	rippiy vacaum ro riminead	1.0	vac ramp	100 011010	r deddin may not be at required level	3	9	9	243	position of vacuum sensors in the system								
	Apply Vacuum To Bowl & Dispense assy	PLC	Vac Pump	Too early	Suck from atmosphere inclusion of moisture	3	9	9	243	Check all potential blockage points and								
						,	,	,	243	position of vacuum sensors in the system							P S	
	Apply Vacuum To Bowl & Dispense assy	PLC	Vac Pump	Too Short	Vacuum may not be at required level	3	9	9	243	Check all potential blockage points and								
	Vacuum Level OK	Bowl Dispenser Assy	DLC	Too early	Vacuum may not be at required level	3	3	3	81	position of vacuum sensors in the system								
	Push	PLC	Pump	Too early	Short dose delivered	3	9	3	81	Need "detect level" function.								
	Push	PLC	Pump	Too Short	Short dose delivered	3	9	3	81	Need "detect level" function.								
	Turn to Container	PLC	Poppet Valve	Unsafe given	Partial fill or fill of non vacuumed product	3	9	3	81									
	Report Position	Poppet Valve	PLC	Safe not given	Delivery back into bowl. System stops or Partial fill or fill	3	9	3	81	Position needs to be interlocked with vacuum								
	Donata Danisia	Daniel Malai	DI O	He and a store	of non vacuumed product	-	<u> </u>	<u> </u>		and pump push								
	Report Position	Poppet Valve	PLC	Unsafe given	Delivery back into bowl. System stops or Partial fill or fill of non vacuumed product	3	9	3	81	Position needs to be interlocked with vacuum and pump push								
	Report Position	Poppet Valve	PLC	Too early	Delivery back into bowl. System stops or Partial fill or fill	 				Position needs to be interlocked with vacuum								
				, , , , , ,	of non vacuumed product	3	9	3	81	and pump push								
	Report Position	Poppet Valve	PLC	Too late	Delivery back into bowl. System stops or Partial fill or fill	3	9	3	81	Position needs to be interlocked with vacuum								
					of non vacuumed product	Ť	Ť	Ľ	٠,	and pump push								
	Vacuum Level OK	Filling Head	PLC	Too early	Vac displayed as good when it is not. System starts with material not under vacuum	3	3	9	81	Check all potential blockage points and position of vacuum sensors in the system								
	Vacuum Level OK	Filling Head	PLC	Safe not given	Process does not start. No Vacuum.	9	9	1	81	position of vacuum sensors in the system								
	Vacuum Level OK	Bowl Dispenser Assy	PLC	Too Short	Vacuum may not be at required level			<u> </u>		Check all potential blockage points and								
						1	9	3	27	position of vacuum sensors in the system								
	Push	PLC	Pump	Safe not given	System stalls and comes under pressure from plunger.	3	9	1	27	Need to synchronise plunger push with pump								
	Pull	PLC		T	Could get system blockages . Could get "un-mixing".	3	9	1	27	pull								
	Stop	PLC	Pump Pump	Too long Safe not given	Overdose Container wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function. Need "detect level" function.								
	Stop	PLC	Pump	Unsafe given	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function.								
	Stop	PLC	Pump	Too early	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function.								
	Stop	PLC	Pump	Too late	wrong dose drawn into pump. Wrong dose delivered	3	9	1		Need "detect level" function.								
	Stop	PLC PLC	Pump	Too long Too Short	wrong dose drawn into pump. Wrong dose delivered	3	9	1		Need "detect level" function.								
	Stop Report Position	Pump	Pump PLC	Safe not given	wrong dose drawn into pump. Wrong dose delivered wrong dose drawn into pump. Wrong dose delivered	3	9	+		Need "detect level" function. Need "detect level" function.								
	Report Position	Pump	PLC	Unsafe given	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function.								
	Report Position	Pump	PLC	Too early	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function.								
	Report Position	Pump	PLC	Too late	wrong dose drawn into pump. Wrong dose delivered	3	9	1	27	Need "detect level" function.								
	Raise	PLC PLC	Plunger	Unsafe given	Release of vacuum	3	9	1	27 27	Interlock with vacuum signal								
	Raise Lower	PLC	Plunger Plunger	Too early Too early	Release of vacuum Clash with bowl, increase in entrained air	1	9	3	27	Interlock with vacuum signal Interlock with plunger position indicator								
	Turn to bowl	PLC	Poppet Valve	Unsafe given	delivery back into bowl. System stops	3	9	1		Interlock with plunger push								
	Turn to Container	PLC	Poppet Valve	Too early	Partial fill or fill of non vacuumed product	3	3	3	27	Interlock with plunger push								
	Turn to Container	PLC		Too Short	Partial fill or fill of non vacuumed product	3	3	3	27	Interlock with plunger push								
	Container Present	Filling Head	PLC	Unsafe given	Spill of Slurry	3	9	1	27	Container presence interlocked to pump and								
	Container Present	Filling Head	PLC	Too early	Spill of Slurry	+-	+			poppet valve Container presence interlocked to pump and								
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Ready

A	В	С	D	E	F	G	Н	I	J	K	L	M	
	System Level Accident	Loss of capability		ic Failure									
	System Level Hazard	Unsafe Container											4
	System level safety constraints.	No Catastrophic F	ailure = No c	avities = Correc	et filling	_							
	0 110	-	-		10	- ·	-	Det	DDM	Action			
	Command / Report Bowl Present	From Bowl Dispenser Assy	To PLC	Action Unsafe given	Comments	Prob	Sev		RPN				
	DOWN Tesent	Down Dispenser Assy	1, 50	Onsare given	System could start, Vacuum not present could override this situation	1	9	1	9	Bowl not present signal should inhibit vacuum function. Thus trigger alarm.			
	Vacuum Level OK	Bowl Dispenser Assu	PLC	Unsafe given	Vac displayed as good when it is not. System starts					Check all potential blockage points and			
		,		Orisare giveri	with material not under vacuum	3	9	9	243	position of vacuum sensors in the system			
	Vacuum Level OK	Filling Head	PLC	Unsafe given	Vac displayed as good when it is not. System starts	3	9	9	243	Check all potential blockage points and			
					with material not under vacuum	3	3	ח	243	position of vacuum sensors in the system			
	Apply Vacuum To Fill Head	PLC	Vac Pump	Too early	Suck from atmosphere inclusion of moisture	3	9	9	243	Check all potential blockage points and			
						<u> </u>	Ů		240	position of vacuum sensors in the system			
	Apply Vacuum To Fill Head	PLC	Vac Pump	Too Short	Vacuum may not be at required level	3	9	9	243	Check all potential blockage points and			
	Apply Vacuum To Bowl & Dispense assy	PLC	Vac Pump		10.14					position of vacuum sensors in the system			
	Apply vacuum 10 Bowl & Dispense assy	PLC	vac rump	Too early	Suck from atmosphere inclusion of moisture	3	9	9	243	Check all potential blockage points and			
	Apply Vacuum To Bowl & Dispense assy	PLC	Vac Pump	Too Short	Vacuum may not be at required level					position of vacuum sensors in the system Check all potential blockage points and			
	rippig raddain ro Boilea Bisperise assig	1.20	1.40.1 4.11.15	100 Short	vacdum may not be acrequired level	3	9	9	243	position of vacuum sensors in the system			
	Vacuum Level OK	Filling Head	PLC	Too early	Vac displayed as good when it is not. System starts	—				Check all potential blockage points and			
		*		1.55.55	with material not under vacuum	3	3	9	81	position of vacuum sensors in the system			
	Vacuum Level OK	Bowl Dispenser Assy	PLC	Too Short	Vacuum may not be at required level	1	9	3	27	Check all potential blockage points and	M		
						'	3	3	21	position of vacuum sensors in the system			
	Vacuum Level OK	Filling Head	PLC	Too Short	Vacuum may not be at required level	1	9	3	27	Check all potential blockage points and			
						<u> </u>				position of vacuum sensors in the system			
	Apply Vacuum To Fill Head	PLC	Vac Pump	Unsafe given	No vac supplied, Container not evacuated	3	9	1	27	Check all potential blockage points and			
	Apply Vacuum To Fill Head	PLC	Vac Pump	T 1.	D 1 1					position of vacuum sensors in the system			
	Appig vacuum 10 Fiii Head	1	vacrump	Too late	Poor vacuum reached	3	9	1	27	Check all potential blockage points and			
	Apply Vacuum To Fill Head	PLC	Vac Pump	Too long	Delay in system start					position of vacuum sensors in the system Check all potential blockage points and			
	Tippig Tassauli To Tim Tass	1.20	1.30.1 3p	Toolong	Delayin system start	3	9	1	27	position of vacuum sensors in the system			
	Apply Vacuum To Bowl & Dispense assy	PLC	Vac Pump	Unsafe given	No vac supplied, Container not evacuated	T .	_		07	Check all potential blockage points and			
						3	9	1	27	position of vacuum sensors in the system			
	Apply Vacuum To Bowl & Dispense assy	PLC	Vac Pump	Too late	Poor vacuum reached	3	9	1	27	Check all potential blockage points and			
						,	,	'	- 21	position of vacuum sensors in the system			
	Apply Vacuum To Bowl & Dispense assy	PLC	Vac Pump	Too long	Delay in system start	3	9	1	27	Check all potential blockage points and			
	Container Present	Entra di Israel	DI O			-	-			position of vacuum sensors in the system			
	Container Present	Filling Head	PLC	Unsafe given	Spill of Slurry	3	9	1	27	Container presence interlocked to pump			
	Container Present	Filling Head	PLC	Too early	Spill of Slurry					and poppet valve			
	Something to the series	· ·······yr read		100 early	Spin or Siuny	3	9	1	27	Container presence interlocked to pump and poppet valve			
	Container Present	Filling Head	PLC	Too Short	Spill of Slurry		-			Container presence interlocked to pump			
		3		, co onor	Sp. 3. 3.3y	3	9	1	27	and poppet valve			
	Lower	PLC	Plunger	Too early	Clash with bowl, increase in entrained air	1	9	3	27	Interlock with plunger position indicator			
	Turn to bowl	PLC	Poppet Valve	Unsafe given	delivery back into bowl. System stops	3	9	1	27	Interlock with plunger push			
	Turn to Container	PLC	Poppet Valve	Too early	Partial fill or fill of non vacuumed product	3	3	3	27	Interlock with plunger push			
	Turn to Container	PLC	Poppet Valve	Too Short	Partial fill or fill of non vacuumed product	3	3	3	27	Interlock with plunger push			
	Raise	PLC	Plunger	Unsafe given	Release of vacuum	3	9	1	27	Interlock with vacuum signal			
	Raise	PLC	Plunger	Too early	Release of vacuum	3	9	1	27	Interlock with vacuum signal			
	Push	PLC	Pump	Too long	Could overfill Container, could deliver material not	9	9	3	243	Need "detect level" function.			
	5.1	DI O	5		vacuumed					N. III.			
	Push	PLC	Pump	Too early	Short dose delivered	3	9	3	81	Need "detect level" function.			
	Push	PLC	Pump	Too Short	Short dose delivered	3	9	3	81	Need "detect level" function.			



Recommendations.

- Re-position vacuum sensors to remove the risk of a false "Vacuum achieved" signal.
- Redesign poppet valve to reduce chance of blockage.
- Insert "Detect full" feature.
- Insert link between plunger and piston so the piston does not try to push against the plunger.



Acknowledgements

- STAMP conference 2013, for the inspiration.
- Phadke M.S "Quality Engineering using Robust Design" Prentice Hall, 1989, ISBN 0-13-745167-9
- To Stuart and John at Burge, Hughes, Walsh for assistance with systems thinking.
 - http://www.burgehugheswalsh.co.uk/uploaded/document s/A-Functional-Approach-to-Quality-Function-Deployement-v3.pdf
- To Darren, Jon, Rik and Andy for their patience and willingness to try out a new technique.



Thank you

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